



Information for Player Account Cards

- Persons who play gaming machines in this venue do so subject to the Gaming Machine Playing Conditions adopted by this venue and the following terms and conditions. Please ask a staff member for information about the Gaming Machine Playing Conditions adopted by this venue.
- Cards are only issued to persons 18 years or older. You are only permitted to apply for one cashless account card and hold one player account.
- You are eligible to participate in the player reward scheme conducted by this venue. If you do not wish to participate in the reward scheme please inform a staff member at any time.
- If you participate in the player reward scheme you can obtain (free of charge) a monthly player activity statement. Please ask a staff member for more information.
- The security of the account is the responsibility of the player and the venue. The governments and its agencies take no responsibility for any losses that may be incurred.
- You have been issued with a PIN. You are responsible for your PIN and must take precautions to protect it. Ask a staff member about how and when to use your PIN.
- You are responsible for any losses incurred as a result of your failure to keep your card or PIN secure.
- You must report stolen or lost cards to the venue immediately.
- You are able to set a limit on the weekly amount you spend gambling. Please ask a staff member how you can make use of this facility.
- If a weekly spend limit is set, you can alter the limit up or down by means of a written notice to the venue.
- If the notice is to decrease the weekly amount limit, the venue is to give effect to the alteration as soon as practical, (but no later than 24 hours in any case).
- If the notice is to increase the weekly account limit, the increase does not take effect until 48 hours after the notice is given to the venue.
- Details of your gambling activity are kept private and can only be disclosed with your consent or under certain circumstances detailed in the Gaming Machine Regulations 2010, clause 104.
- Problem Gambling Notice:

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- Player accounts are not permitted to hold more than \$5,000*. If this amount is exceeded you will need to adjust your balance before your account card will operate on a gaming machine.
- The money held in player card accounts is kept separate and not used for any other purposes. Any interest that may be accrued on a player card account fund held by the venue will be distributed to a designated charity.

Disclaimer

This material is intended as a guide for venues to assist with understanding and addressing obligations arising from the Gaming Machines Act 2001 as they relate to the issue and use of player cards. It is not intended that venues or any other party should rely on this document in lieu of taking their own legal advice. While this document is based on information from sources which are considered reliable, eBet does not represent, warrant or guarantee, expressly or impliedly, that the information contained in this document is complete or accurate.